

Special Notification from the Pennsylvania State Police (PSP)

New information regarding the re-application process for towing service providers that PSP is currently conducting. The below information has been taken from a letter that will be sent out to all towing service providers that submitted applications during this process:

Emergency Towing Service Provider:

The Pennsylvania State Police (“PSP”) has recently initiated the re-application process for all emergency towing service providers. Each towing company was required to submit a new application and fee schedule to be on PSP’s emergency towing list. Some of those applications were accepted and other applications were denied for various reasons.

This letter is to inform each emergency towing service provider that PSP will no longer be requiring that a fee schedule (FR 6-2, Emergency Towing and Highway Assistance, Appendages B.6, B.7, and B.8) be part of the application process. Based on this change by PSP, you may find yourself in one of three categories:

1. You re-applied and received notification that your application was accepted:

PSP will remove and purge the fee schedule (FR 6-2, Appendages B.6, B.7, and B.8) from the application you submitted.

2. You re-applied and received notification that your application was rejected solely based on the rates listed on your fee schedule:

PSP will remove and purge the fee schedule (FR 6-2, Appendages B.6, B.7, and B.8) from the application you submitted. Your company will be re-instated on the emergency towing list while your application and inspection process continue. Once that process is completed, you will be notified of whether your application meets the requirements set forth in FR 6-2.

3. You re-applied and received notification that your application was rejected based on reasons unrelated to the rates listed on your fee schedule:

PSP will remove and purge the fee schedule (FR 6-2, Appendages B.6, B.7, and B.8) from the application you submitted. Your company will not be re-instated and will continue to remain off PSP’s emergency towing list.

INFORMATION APPLICABLE TO ALL EMERGENCY TOWING COMPANIES:

Again, regardless of your status above, every fee schedule (FR 6-2, Appendages B.6, B.7, and B.8) will be removed and purged. Pursuant to the Towing and Towing Storage Facility Standards Act, every emergency towing service provider shall post towing, storage, and related fees. Please be aware that even though a fee schedule will no longer be part of PSP's application process, your fees must conform to FR 6-2 in that they are reasonable and customary for the service provided in the emergency towing service's geographic area. Complaints made against an emergency towing service provider regarding fees charged relative to FR 6-2 will be investigated on a case by case basis and could result in both administrative proceedings and/or criminal proceedings against the emergency towing and service provider.

It is expected that all emergency towers on PSP's emergency towing service provider list will comply with PSP regulations and all laws including, but not limited to, the Vehicle Code, the Crimes Code, and the Towing and Towing Storage Facility Standards Act. Compliance with all laws is vital to maintaining the public image of the Department.